

Financial Applications recommends **EMERgency 24** National Alarm Monitoring to monitor your premises because of our speed of response, reliability and experience.

How do we rank?

In independent surveys conducted by a leading security industry trade publication, Emergency 24 is consistently rated as the most preferred monitoring company by more security professionals, when ranked with all the other alarm monitoring companies in the country.

EMERgency 24 monitors more alarm systems, in more states, than any other monitoring company serving independent security companies. We monitor premises in all 50 states, including Alaska and Hawaii. We have monitoring stations across the country: Washington D.C., Detroit, Chicago and Los Angeles.

EM24 Alarm Response

We will call to verify your alarm signal before we dispatch emergency authorities. Or, if you prefer, we can call the authorities immediately without verification from your premises. Then we call your designated contacts until we reach someone to report that authorities have been dispatched. For emergency conditions other than fire or burglary, you have a choice of a dozen alarm response options.

If an intruder forces you to call and cancel an alarm, or you suspect someone is on the premises who may be able to hear our verification call to you, use your stress code instead of your passcode. Our monitor tells you that the alarm is canceled, then calls the police and informs them of a stress situation.

If you accidentally trip your alarm, call us with your passcode to cancel the false activation. For an even quicker response, call a toll-free number which automatically cancels the alarm without a monitor's assistance. You'll get a "ring back" to confirm that your cancellation was received in time. EMERgency 24 can cancel a false alarm faster than anyone else based upon our sophisticated hardware and custom software.

Our Staff

We employ the largest team of software programmers, compared to other central stations, to ensure that your alarm will be handled in the fastest, more reliable manner. EMERgency 24's monitors receive 120 hours of training before they handle their first alarms. On-going training hones their skills and facilitates procedural changes. Every employee must pass the respected Reid Honesty Examination, the Wunderlic Aptitude Test and an FBI fingerprint check. Employee honesty and confidentiality assures subscribers that their private information stays that way.

UL Listed

Our headquarters central station meets or exceeds all Underwriters Laboratories requirements. UL representatives randomly inspect all listed facilities to ensure ongoing compliance. You may earn a discount on your property insurance when you report that your premises is monitored by a UL listed central station.

The Right Equipment

The right equipment is vital when every precious second counts. Our computer capacity exceeds 18 gigabytes (18 billion bytes) of storage space. EM24's client-server based system is powered by a dual processor system which, teamed with a memory capacity of one gigabyte, is capable of processing 450 million instructions per second. The system is supported by a fully redundant data network that includes a RAID subsystem for 100% data availability.

If electricity is interrupted for any reason, an alternate power source automatically takes over. For an extra measure of security, we also have a computer supervised generator that allows us to continue monitoring even during an extended blackout.

We own and operate our own fully redundant telephone switch, powerful enough to service a town of more than 100,000. Each piece of hardware has an in-place, on-line backup, directed by custom software designed to make a "switch-over" in seconds.

Life Card™

You'll never want to be without one. The Life Card™ gives positive identification, pertinent medical information, and most importantly - our toll-free phone number.

Carry the Life Card™ at all times. If you are in an accident...or your car breaks down on a lonely road...or if you're traveling abroad...help is just a toll-free phone call away.

As soon as your emergency is reported, our data bank brings up a list of contacts. A monitor calls from this list until reaching one of your contacts to report the nature of the emergency and where you can be reached.

What does this mean to you?

It means that alarm dealers choose us because of reputation, but stay with us because of the fast, reliable service we deliver.
